

# The Sun Inn

Newton Reigny, Penrith, CA11 0AP

(01768) 867055

Email: [info@thesuninnnr.co.uk](mailto:info@thesuninnnr.co.uk)



## *RE-OPENING AFTER COVID-19 LOCKDOWN:*

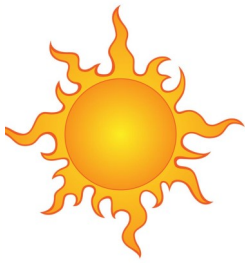
### *WHAT YOU NEED TO KNOW*

Following the easing of COVID-19 lockdown restrictions by the Government, we are looking forward to welcoming back customers old and new with effect from Saturday 4th July. It has been quite a while since we were able to provide our normal hospitality services after the lockdown was imposed in March, and it will be good to get back into business. Fortunately, we have been able to provide a limited 'village shop' style service for most of the lockdown period, and we are very grateful for the tremendous support we have had in doing that!

But, as you will no doubt know and understand, the easing of the lockdown doesn't mean that the virus has gone away and that we are all returning to business as it was before. The Government has quite properly adopted a cautious approach to easing, and we have a significant number of terms and conditions to meet to enable us to re-open safely and reduce the risk of a second wave of Covid-19 cases. **Safety of all our customers and staff is our highest priority** and we adhering to Government rules, adjusted to the specific circumstances of our premises at the Sun Inn and Kings Arms. So, we list below the essential changes to our working practices that we are implementing from the reopening date. **We hope that all our customers will understand that these changes are for the protection of everyone and be prepared to accept them.** Failure to abide by them may result in refusal of service.

1. To accommodate social distancing rules, it is necessary that we limit the number of customers present at any one time. The number and layout of tables inside has reduced/changed, but we do have some outdoor space to compensate.
2. **All customers will be seated at tables, which must be booked in advance for food.** Tables for drinks only will be limited and allocated on a 'first come, first served' basis. Table bookings will be timed at ten minute intervals to avoid groups of people arriving at the same time.
3. Opening hours are reduced:

Monday-Friday	2.30 pm to 11.00 pm
Saturday	9.30 am to 11.30 pm
Sunday	12.00 noon to 10.30 pm



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4. Food service times:

Monday-Thursday	6.00 pm to 8.30 pm
Friday & Saturday (Early Bird menu)	5.00 pm to 6.00 pm
Friday & Saturday (Normal menu)	7.00 pm to 8.30 pm
Saturday Breakfast/Brunch	9.30 am to 1.30 pm
Sunday	12.00 noon to 5.00 pm

- To comply with Government requirements, when booking tables (or on arrival), some customer details will have to be recorded: Contact name; Contact phone number; Contact address; Nature of party attending (e.g. same household/different household). This information will be retained for a minimum of three weeks.
- On arrival, you will be shown to your table, which will have been fully cleaned after any prior usage. Full table service for food and drinks will apply to inside tables at all times. Table service will also apply to outside tables as far as possible, but it may be necessary at times for customers to order at the bar and have drinks delivered to them or set out on a separate table for collection. Staff will adhere to social distancing requirements throughout and customers should do the same.
- Doors to the gents and ladies toilets will be left open (NOT cubicles) and no more than two people should be inside at any one time. Queueing, if unavoidable, should take place in the hallway and comply with social distancing as far as possible. Hand sanitiser will be placed outside the toilets and at entry and exit points to the premises and all customers are requested to use it.
- Signage will be placed at various positions on the premises to remind customers of compliance with codes of conduct. There will be a one-way entry and exit system for the building. Doors will be left open to provide additional ventilation.
- Customers may wear protective face masks if desired, but these must be removed to allow for identification.
- Failure to comply with any reasonable request from a member of staff will result in a refusal of service.
- These working practices may be subject to change at short notice if required by the Government.

*We thank you in advance of your co-operation, and very much hope that you are able to safely enjoy your visit to the Sun Inn.*